



HEATHFIELD KNOLL SCHOOL

and First Steps Day Nursery

3 months to 16 years of Educational Excellence

Headmaster: Mr. L. G. Collins B.Sc.(Hons), P.G.C.E., M.A.

23/01/2018

Dear Mrs Dandy,

Thank you for the opportunity to recommend Compass to a wider audience. In particular, I wish to recommend to you Simeon Bennett. Sim has worked at Heathfield Knoll School since September 2017 and works part-time across three days.

As a small school we particularly value our relationships with pupils, parents and staff. Sim's positive approach in all that he does and his affable demeanour is clear for all to see. No challenge or task is too great and, despite the pressures of working largely independently on site, Sim finishes tasks promptly and with a smile. Sim has that admirable capacity to complete tasks with minimal fuss – it is simply a joy to know that Sim will complete jobs to a high standard without micro-management nor the need for constant inspection of work and quality.

When ICT goes wrong it often presents pressing difficulties. The knowledge that Sim is on-hand via a phone call or email is a constant reassurance (and certainly an obvious method of risk management).

In conclusion, I am delighted that we made the decision to out-source our ICT support with Compass – and the people first approach adopted by Sim. Well-done.

Kind regards

Lawrence Collins
Headmaster

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